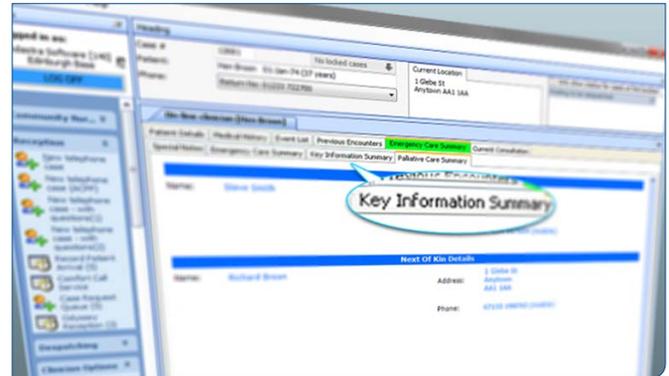


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Welcome

Welcome to the 6th Key Information Summary Newsletter.

The Key Information Summary “switch on” is now well underway with all EMIS practices in Forth Valley and many in Greater Glasgow & Clyde sending summaries to Out of Hours and NHS24. KIS was designed to replace the original paper “special notes” process and will send an electronic message instead. The new process will include the ability to review, update and retire information when it is out of date and remove the need to transpose information to different systems in Out of Hours Care. In addition, KIS will help to fulfil some of the requirements for the new clinical areas in the

GP contract by making ACP’s (Anticipatory Care Plans) available to unscheduled care with patient consent. Details of these ACP requirements are being finalised and should be available to practices soon. The first pilot practice for Vision was switched on during April and the rollout will progress as quickly as possible. As always, further detailed information is available on the KIS website along with contact details for the KIS project team (see the last page of this newsletter), and we welcome any feedback or questions.

Dr Libby Morris
Chair of KIS Project Board

GP Practice System Update

Vision: KIS will be included in the DLM440 release, which is due for national rollout in May 2013, a month later than originally planned. Problems with an earlier DLM release mean that work had to be undertaken before further practices can be switched on. All Vision practices are expected to go live with KIS by the end of May.

In addition to KIS, DLM440 will also include a change to the ECS Medication extract to rationalise the information sent to ECS so that

it more closely aligns with patients’ current medication.

Vision have published training information for DLM440 and a user guide for KIS. These documents are available from the following link: www.inpshep.co.uk/pilot/Emergency%20Care%20Summary/index.htm

EMIS: The rollout for EMIS has commenced on 18th March and all EMIS practices are expected to go live with KIS by early May.

Practices will be switched on with KIS and Release B on the following dates

- Phase 2 practices will roll out from 17th April
- Phase 3 practices will roll out from 23rd April
- Phase 4 practices will roll out from 1st May

All Phase 1 and 2 practices are now live with KIS.

Further EMIS releases of KIS are currently being planned and will be available in Release E and F 2013 (September / October 2013 and November / December 2013). These releases will include further enhancements and improvements to the user layout and use of codes to support KIS in EMIS.

EMIS have also produced a “Known Issues” document for all users to highlight where these changes will take place and to avoid practices wasting time raising calls to the support desk for these problems.

GP Contract Information

Guidance on the use of ACP's and the new GP contract has just been released by Scottish Government and includes advice on the use of SPARRA to identify patients that would benefit from having an ACP and KIS in place. The guidance also confirms that ACP's should

be shared using KIS to ensure that patient information is available as widely as possible.

www.ecs.scot.nhs.uk/wp-content/uploads/QoF-QP-ACPPolypharmacy-Summary-Guidance.pdf (N3 access only)

Health Board Updates

NHS Forth Valley (EMIS): As part of feedback on the Whole Systems Working project in Forth Valley, workshops on KIS were held with GP's and Practice Staff on the 5th and 7th of March 2013. The feedback from GP's regarding KIS was generally positive and several GP's reported no impact or a reduction in workload from KIS.

The KIS Team in Forth Valley have produced some very helpful Local FAQ's and “Top Tips” to support the start up and use of KIS in EMIS. Below is a link to the document that was produced following these events, submitted by Samantha Robinson, eHealth Trainer/Facilitator.

www.ecs.scot.nhs.uk/wp-content/uploads/WSW-Feedback-and-KIS-Info.pdf (N3 access only)

NHS Greater Glasgow & Clyde (EMIS): The pilot of KIS in NHS GG&C has gone well, and preparations are well underway for the wider rollout in the Board. Training seminars and a rollout pack for EMIS practices has been prepared and shared. The rollout pack has also been shared with other Boards who are about to start the EMIS rollout.

The Nursing Home practice in Glasgow has shared a good example of how KIS is making a difference for patient care:

“ 98 year-old woman had had several recent episodes of vomiting what looked like altered blood. Following one of these episodes our Care Home Liaison Nurse discussed future management with the patient and she indicated that if there were any recurrences her wish would be to remain in the nursing home. There was a further episode over a weekend and the OOH doctor accessed KIS and subsequently visited and was able to use the information from KIS and this allowed her symptoms to be managed within the nursing home.”

We are hoping that there will be more examples to share soon!

NHS Grampian, NHS Highland, NHS Tayside, NHS Lothian and NHS Ayrshire & Arran (Vision): The Vision pilot of Vision DLM440 has commenced at the first GP practice in NHS Grampian at Maryhill Medical Practice in Elgin. A further 10 practices will pilot Vision during May, ahead of the national rollout.

End User System Updates

Practice Extracts

Once the consent button has been set for a patient, all future changes to the KIS information that have been selected by the user will automatically be extracted.

The rollout to increase the number of ECS extracts from GP Practices is ongoing and will be an important step in ensuring KIS information is available as quickly as possible. Several Boards have already completed this rollout and over 600 practices across Scotland have successfully carried out this process.

The increased extracts process is expected to be completed for all GP Practices by the end of 2013.

Adastra (OOH)

Further changes and updates have been implemented to ensure that all ePCS and KIS records will be viewed in OOH. Appropriate alerts and flags have been added to ADASTRA.

All Adastra sites in Scotland are now ready to view KIS records with the exception of Fife which is due to be upgraded as part of a major service move in May.

NHS 24

If you call NHS 24 and your GP has made this information available the KIS will be appended to your call record. This will support NHS 24 staff in triaging your call. A new NHS 24 system will be in place during Summer 2013, which will enable simpler access to KIS.

SAS (Scottish Ambulance Service)

SAS have recently switched on access to ECS for their call handlers in the Emergency Dispatch Centres. Having access to ECS will also mean that KIS information will be available to SAS.

Longer term developments are being discussed to integrate KIS further with SAS users, including paramedics. Paramedics will continue to have access to the basic ECS summary.

A&E and other Web Browser users

A&E Users will be able to see KIS information as part of a normal ECS access through the web browser or, in some Boards, through the Clinical Portal. Feedback on this will be incorporated into the pilot evaluation for KIS.

TrakCare PMS (including A&E Module)

Further discussion with the PMS Consortium is planned and a presentation will be given on KIS to the TrakCare Application Working Group in May. The discussion will focus on the use of Web Services and how KIS will appear in Trak, to move away from users having to go to a separate system to access KIS information.

Clinical Portal

Glasgow Clinical Portal (Orion) development is complete and is expected to be ready for piloting in NHS Greater Glasgow & Clyde shortly.

Access to KIS through the NHS Tayside Portal is being developed and future integration with systems such as MiDIS (Multi-Disciplinary Information Systems) including the Mobile version is also being discussed.

The Southern Consortium Portal has made good progress with the development of KIS, and testing is currently underway with the Harris portal.

Selection of Current and Past Medical History

Following a query from a GP in Glasgow, it can be confirmed that all Current and Past Medical History items will be selected by the GP to ensure that only the relevant items are included

on KIS. It was agreed that there should be no automatic inclusion of codes for this part of KIS to prevent any sensitive or erroneous codes being included by mistake.

Latest Figures and Details

As at 1st April 2013, 86 practices have submitted KIS records, with over 3000 patients records extracted in the new KIS format since the start of the pilots in Forth Valley and Greater Glasgow & Clyde.

Accesses have been made in NHS 24, OOH and A&E departments and over 9000 accesses

were made for KIS and ePCS patients from the pilot Boards during March. Work is underway to improve and enhance the statistics and information available regarding KIS records and accesses, although it should be noted that the figures will include existing ePCS patients that are now on the KIS schema.

Patient Communications Update

Presentations on KIS have been given to Palliative Care groups and to Health Boards, and are ongoing.

Further presentations will be given to Health Boards to raise awareness of KIS and to ensure that Boards have all the information they require to use the KIS system more widely and to enable them to use the Anticipatory Care Planning facility of KIS.

KIS Patient Leaflet

The Patient Leaflet is currently available at the NHS 24 website at the following link: www.NHS24.com/Explained/MyInfoNHS24/WhatisKIS

Translations of the Patient Leaflet are available at the following links:

Mandarin Chinese: [ch.healthinmylanguage.com/common-health-questions/nhs-services-and-treatments/what-is-a-key-information-summary-\(kis\).aspx](http://ch.healthinmylanguage.com/common-health-questions/nhs-services-and-treatments/what-is-a-key-information-summary-(kis).aspx)

Polish: [pl.healthinmylanguage.com/common-health-questions/nhs-services-and-treatments/what-is-a-key-information-summary-\(kis\).aspx](http://pl.healthinmylanguage.com/common-health-questions/nhs-services-and-treatments/what-is-a-key-information-summary-(kis).aspx)

Scottish Gaelic: [sg.healthinmylanguage.com/common-health-questions/nhs-services-and-treatments/what-is-a-key-information-summary-\(kis\).aspx](http://sg.healthinmylanguage.com/common-health-questions/nhs-services-and-treatments/what-is-a-key-information-summary-(kis).aspx)

A video of the Patient Leaflet in **British Sign Language** is available at the below link: www.commtacs.co.uk/NHS24/kis/draftclip.html

An **Easy Read** version of the Leaflet will be available on the Health in My Language site in the near future.

The Leaflet will be distributed via the IM&T Facilitators to GP practices in Word format so that it can be modified locally to suit any specific requirements.

KIS Patient Poster

A KIS Poster for patients is available at the NHS 24 website at the following link: www.NHS24.com/Explained/MyInfoNHS24/WhatisKIS

KIS Patient FAQ's

This document is available on the ECS website at the following link: www.ecs.scot.nhs.uk/wp-content/uploads/2013-04-05-KIS-Patient-FAQs-v2.01.pdf (N3 access only)

Clinical Communication

KIS FAQ's

The frequently asked questions have been updated since the last publication of the newsletter and are available on the ECS website at the following link (N3 access only): www.ecs.scot.nhs.uk/wp-content/uploads/2013-02-14-KIS-FAQs-v2.3.pdf.

The FAQ's include detail on KIS Consent, KIS

Audit, the overlap with ECS and ePCS, and important points on patient communication.

All of the above information (including the Easy Read version of the Patient Leaflet) is also contained on the SNUG (Scottish National Users' Group) website at: www.snughealth.org.uk/members/areas-of-interest-for-vision-and-emis-users/key-information-summary.

Contacts for Further Information

Information on KIS is available from:

Dr Libby Morris, Chair of KIS Project Board, eHealth Lead for Primary Care, SGHSC Directorate, GP in NHS Lothian: libby.morris@nhs.net

Jonathan Cameron, Programme Manager of KIS Project, National Information Systems Group (NISG): jcameron2@nhs.net

Patient Information on KIS is available on the NHS 24 website: www.NHS24.com/Explained/MyInfoNHS24/WhatisKIS

For further news on KIS, please refer to the KIS Website: www.ecs.scot.nhs.uk/kis (N3 connection only) and Blog: www.keyinformationsummary.org.uk.

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