

This is the second of a series of bulletins designed to sign post those working in primary care to relevant guidance and educational resources intended to help through the COVID-19 pandemic. It has been collated by a team at NES, with the assistance of primary care colleagues in Public Health Scotland.

Flu Immunisation Programme

Details of this year's seasonal flu programme can be found in the [Chief Medical Officer letter](#) issued on 7 August and the [Joint Statement](#) from the Scottish Government and BMA issued on 24 August. The following resources may be of interest:

- This year's DES can be found [here](#).
- NES learning resources for registered healthcare practitioners on the seasonal flu vaccination programme in Scotland 2020-21 can be found [here](#).
 - [Seasonal Flu Vaccination Programme 2020/21 Key Messages](#)
 - [Seasonal flu vaccination programme for children: 2020/21](#).
- NES are developing learning resources for Healthcare Support Workers involved with vaccine administration, these will be released soon and details included in a future bulletin.
- 2020/21 Seasonal flu algorithm (what vaccine for which patient group) can be found [here](#).
- The Royal College of General Practitioners has produced a guide for General Practice's [Delivering Mass Vaccinations During COVID-19](#).
- Guidance on vaccine storage and handling can be found [here](#).
- Information for patients can be found at [NHS Inform](#)
- The Primary Care Cell at Public Health Scotland have received a number of questions from practices about Infection Prevention and Control procedures and have produced a [Flu FAQ](#).
- Support and guidance with risk assessment and [risk assessment tools](#) can be found on the NES website.

Sharing Good Practice – Risk Assessment – Influenza vaccination

The way the influenza vaccination program is being delivered is different across Scotland. One practice shared with us how they performed a risk assessment for using a community hall as part of their vaccination programme.

Doing a risk assessment was like doing a Significant Event Analysis in reverse. Instead of considering what did happen you consider what might happen, the potential impact and how to prevent harm. In SEA we are used to thinking about the people involved, the tasks they are doing and the environment in which they are working. We used a similar approach to plan how we would use an external hall as part of our flu vaccination programme.

A practice manager, GP, practice nurse and member of admin staff viewed the hall to ensure that the perspectives of different staff groups were included. We thought about the different groups of people (staff, patients, carers) and their needs.

Next we thought about the tasks and equipment needed:

- *Patients – understanding where to go, what to wear, what to expect, arriving and checking in, getting the vaccine, leaving.*
- *Clinical staff – preparing work station, availability of vaccine, maintaining cold chain, knowing which vaccine to give, giving the vaccine, coding, dealing with problems*
- *Administrative staff – checking patient identity, vaccine type, patient flow*

As we did this we considered the physical environment to identify potential problems – e.g. access points, flow routes, signs we could add to make it easier, cleaning.

At each point we considered what could go wrong and asked: What are the hazards? Why would that cause a problem? What is the impact of the problem? How we could prevent problems? The [risk log](#) is attached.

If you wish to share your experience/ plans, please contact patientsafety@nes.scot.nhs.uk.

Dates for your diary

- 9 September - Scottish Practice Management Development Network: Covid-19 Update - details available [here](#)
- 15 September – General Practice Nursing: Using NHS Near Me to provide Learners with "virtual" Practice-Based Learning Experiences – details available [here](#)
- 23 September – Healthcare Improvement Scotland: Managing Long-Term Conditions in Primary Care – details available [here](#)
- 24 September – CPD Connect: A Day in the Life of a Busy General Practice – details available [here](#)