

INTELLIGENCE ALERT

10-2020/21 – December 2020 COVID-19 £500 Bonus Payment Scam

BACKGROUND

On 30 November 2020, the First Minister announced that a one-off pro rated payment of £500 would be made available by the Scottish Government to all Scottish NHS and social care workers employed since 17 March 2020, as recognition for their extraordinary service during the pandemic.

CFS has been made aware of telephone calls received by NHS and social care staff within the Glasgow area, requesting bank details from them in order for the bonus payment to be made. This has been identified as a scam, and staff are urged not to disclose any bank details to unknown callers.

All bonus payments made to NHS Agenda for Change staff will be coordinated through your payroll department. All contractor payments will be coordinated through Practitioner Services where the process for GP Practices, Dental Practices, Optometrists and Pharmacies is yet to be confirmed.

Staff will not be required to disclose any personal details or bank account details over the telephone in relation to this payment. Any enquiries should be directed in the first instance to your line manager or your payroll department.

ACTION REQUIRED

1. Distribution within NHS Boards

Fraud Liaison Officers should consider sharing this Alert widely with all NHS staff and contractors.

2. Action Required

If you require any further information concerning this Alert, please contact Brian Donohoe, Intelligence Manager 01506 705209 or via secure CFS email inbox, at nss.cfsintelligence@nhs.scot

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