

## **NHS GGC Community Respiratory Response Team**

In response to the Covid Pandemic an agreement has been reached by GGC Acute, GGC HSCPs Board wide and GGC Respiratory MCN to temporarily merge the existing Community Respiratory Teams, Secondary Care Respiratory Nurse Specialists and Pulmonary Rehabilitation Teams to form a Respiratory Community Response Team (RCRT). This team will operate from **30<sup>th</sup> March 2020** for duration of the Covid Pandemic. The coverage will be extended across all 6 HSCPs and will be supported by Community Rehabilitation Teams, the Focused Intervention Team (WD) and District Nursing Teams.

### **The purpose is to:**

- respond rapidly to referrals and provide interventions that enables patients to remain in the community and avoid unnecessary hospital admission
- facilitate early supported discharge from hospital
- ensure optimum flow of patients with acute respiratory symptoms from community to hospital and return

### **Primary Care Referrals**

#### Who can refer?

Patients can be referred into the service by GPs, from Covid Assessment Centres (CACs) along with self referrals. Clinical Assessment Centres; GP OOH; Emergency Departments; Assessment Units

#### Referral Criteria:

We will accept referrals for patients with the following existing respiratory conditions:

- COPD, Asthma, Bronchiectasis, Interstitial Lung Disease, who are deemed suitable for management at home as per current admission criteria
- Patients who require introduction of home oxygen on compassionate grounds End of Life Care

#### Referral Route:

All referrals to be made via Trackcare or Sci Gateway

#### Operating Hours and contact number:

Service Hours 7 days a week 8am – 6pm

Telephone: 0141 8000790

Referrals will be reviewed at of start of each day and at points throughout the day. Referrals will be triaged to either home visit or remote consultation. Where possible these will be carried out within 24 hours. Timing and type of consultation will depend on service demand. Please ensure that patients are aware of these two issues on discharge

### **Secondary Care Referrals**

#### Who can refer?

Patients can be referred into the service from ED or Admissions units or when planning for d/c from Wards.

### Referral Criteria:

We will accept referrals for patients with the following existing respiratory conditions

- COPD, Asthma, Bronchiectasis, Interstitial Lung Disease, who are deemed suitable for management at home. Please refer early to service, eg New Oxygen requirement in COPD, otherwise stable and Oxygen flow < 4 litres plan d/c with oxygen rather than wean, dependant on smoking status
- Patients who require introduction of home oxygen on compassionate grounds End of Life Care

Please refer early to service, e.g. New Oxygen requirement in COPD, otherwise stable and Oxygen flow < 4 litres plan d/c with oxygen rather than wean, dependant on smoking status Patients who require introduction of home oxygen on compassionate grounds End of Life.

### Referral Route:

All referrals to be made on Trackcare

### Operating Hours and contact number:

Service Hours 7 days a week 8am – 6pm

Telephone: 0141 8000790

Referrals will be reviewed at of start of each day and at points throughout the day. Initially patients may be reviewed on the ward prior to d/c then triaged to either home visit or remote consultation. Where possible these will be carried out within 24 hours. Review on the ward, timing and type of home consultation will depend on service demand. Please ensure that patients are aware of these issues on discharge.

### **Consultant support**

We aim to have daily morning consultant support for the triage process, and review of complex patients and an afternoon “virtual huddle” at 4pm. Consultants will be available for telephone advice between 8am-6pm 7 days a week