

Email

From:

Sent: 03 June 2021 15:27

Subject: Alternatives to admission

Attachments: Consultant Connect Email to GPs GRI MAHU.docx; Consultant Connect Email to GPs QEUH MAHU.docx; Consultant Connect Email to GPs RAH MAHU.docx; MHAU 31.05.2021 SOP Version 11.docx; NHSGGC Mental Health Assessment Units GP In-Hours full rollout June 21v2....doc

Importance: High

Dear Colleagues,

This week has seen an increase in demand across all our services. General Practices have been extremely busy as has the COVID pathway. Acute services are seeing the same with high numbers of self-presenters to Emergency Departments across the Board and higher than usual numbers of GP referrals. This has resulted in higher admissions and bed occupancy.

Whilst this is across all sites the QEUH is particularly busy.

It may be that in some cases an alternative to referral could be considered. Consultant Connect (where available) or a Professional to Professional discussion would be welcomed in all such cases. This may allow an opportunity to schedule an appointment rather than a referral today.

Obviously when a referral for assessment in an Acute site is required this will be supported and provided.

There has been a successful pilot in South Glasgow with the use of Consultant Connect to access the Mental Health Assessment Units (MHAUs). This is opening up to the Board area from Monday 7th June 2021.

Consultant Connect is an APP that is downloaded and GPs need to register on the APP with their details. Each Practice has been provided with a code to use and many have been doing so for some time. Calls are usually answered very quickly and are recorded.

I have attached the information for GRI, QEUH and RAH sites and additional information in relation to the MHAUs.

I hope that this is helpful in supporting Prof to Prof discussions.

Kind regards,

Dr Kerrí Neylon

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