



Scottish
Ambulance
Service
Taking Care to the Patient

NOW
One or two hours
Within 4 hours

For Healthcare Professionals requesting an ambulance response **NOW**



Ring **0333 3990111**

Examples of conditions requiring an immediate **NOW** transfer:

- | | |
|--|----------------------|
| Unconscious | Chest pain |
| Unstable airway /
airway compromise | Query Sepsis |
| Life-threatening haemorrhage | Exacerbation of COPD |
| | Shortness of breath |



Say:

...I am *Dr X / Nurse Y / AHP Z* and need an ambulance for a person with *[include condition]*...



What you must provide:

- Patient phone number
- Patient address

You will be asked:

- Is the patient breathing?
- Is the patient conscious?
- An approximate patient weight
- What is the reason for the admission/transfer?