

PRIMARY CARE SUPPORT



J B Russell House
Gartnavel Royal Hospital
1055 Great Western Road
Glasgow G12 0XH
www.nhsgg.org.uk

TO: All GP Practices within GG&C
Cc HSCP Clinical Directors
LMC
PCDOs

Date 24/09/21
Our Ref LG
Direct Line 0141 211 0212

Dear Colleagues

EXTENDED HOURS ENHANCED SERVICE

Practices were previously advised they could suspend delivery or amend delivery of this service in order to conserve resources with no financial detriment with a review due to take place at the end of September.

In view of the continuing challenging circumstances it has been agreed if Practices are unable to recommence delivering the service there will be no financial penalty which will be reviewed again at the end of this financial year.

Where Practices are continuing to deliver this service they are reminded the terms of the specification allow that the consultations can be for pre-booked appointments as well as for urgent and routine care. They do not require to be face to face nor directly pre-bookable without triage and can be used for triage. Reinstatement of extended hours may support social distancing measures by spreading out patient contacts over a longer time.

I hope you find this communication helpful however if you have any queries please do not hesitate to contact the GMS Contract Team on GMS.ContractTeam@ggc.scot.nhs.uk

Yours sincerely

Liz Gillan
GMS Contract Manager
Primary Care Support