Dear Doctors,

Please find enclosed information on Working Health Services Scotland. This is a free and confidential service funded by the Scottish Government and delivered by the NHS.

It aims to support people who are self-employed or who work in small to medium sized businesses (less than 250 employees) to remain in work or return to work if they are struggling with their health.

Working Health Services Scotland provides quick access to Physiotherapy, Counselling, Occupational Therapy and Occupational Health and Safety Workplace advice.

In the current climate where waiting lists are extremely lengthy for these services your patients may benefit from this form of support.

It is easy to make a referral. Patients can contact the service on 0800 019 2211. This number can be found on the Fit Note as Working Health Services Scotland is part of the Healthy Working Lives agenda and also helps to support patients through the pilot Stay at Work Scotland – for employees of larger organisations.

When accessing the service patients will be assessed and, if appropriate, have rapid access to treatment within 10 working days. They will be reviewed regularly by a Case Manager who will provide motivational support and advice and update the treatment plan if required.

Feedback from this service has been extremely positive with 99% of clients rating it excellent or good in terms of overall satisfaction and speed and delivery of access to treatment. 99% of clients also stated that they would recommend the service to another person, with many stating that they had already done so.

I hope that you will find this service extremely helpful in providing support to your patients during these difficult times.

Many Thanks,

Ann Marie.

Ann Marie Murphy

Senior Case Manager

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