Dear Colleagues,

I circulated a message last week with the attached SOP in relation to a process for managing the process of prescriptions /queries going from the GP practice to the Community Pharmacy and Vice Versa.

It has been brought to my attention that this has caused some concerns around processes and procedures that may already been in place between surgeries and Community Pharmacies.

Can I apologise for these concerns and advise that I should have stated that this process is optional and was devised as a potential solution to a process where issues have arisen and been highlighted. If there is already a tried and tested process in place then please continue with this.

Apologies once again for the confusion that this has caused

Regards

Alan

Alan Harrison| Lead Pharmacist for Community Care | Pharmacy Services |

Clarkston Court | 56 Busby Road | Clarkston | Glasgow | G76 7AT

T: 0141-201-6051 M: 07870 512802

E-mail: [Alan.Harrison@ggc.scot.nhs.uk](mailto:Bridie.McCallum@ggc.scot.nhs.uk)

**My normal working week is Monday to Thursday**