Dear Colleagues,

I’ve been contacted by the Registrar for Glasgow to advise of some recent delays to funeral arrangements as a result of errors in eMCCDs.

They have highlighted a number of issues and have asked if GPs could please ensure the following

       Certificates are signed, scanned and emailed to Registrar in a timely fashion.

       Hard copy to be posted as soon as possible.

       Please use full terminology for cause of death rather than abbreviations.

       Please include a name and contact telephone number for next of kin.

       Please include a telephone number that you can be contacted on directly by the Registrar’s office in event of any queries.

I appreciate that Practices are working in challenging circumstances and am very grateful for your help to ensure a smooth process for grieving families and our Registrar colleagues.

Many thanks in advance,

Kind regards,

Claire

**Dr Claire Fisher, Clinical Director**East Renfrewshire Health and Social Care Partnership
HSCP Headquarters, Eastwood Health and Care Centre, Drumby Crescent, Clarkston, G76 7HN
claire.fisher@ggc.scot.nhs.uk

0141 451 0749

Connect and share with us

[www.eastrenfrewshire.gov.uk/health-and-care](http://www.eastrenfrewshire.gov.uk/health-and-care) I [@ERHSCP](https://twitter.com/erhscp?lang=en)