Interested in improving patient access and staff resilience in your practice?

Download the newly developed GP Access Tools from our webpage.

Why and how these tools were developed

The COVID-19 pandemic has further increased pressure on GP practices across Scotland, limiting the time and resource available for practice teams to review demand and identify opportunities for improvement.

These tools have been developed to support GP practice teams:

- collect, present, and interpret practice demand and activity data
- quickly identify key improvement priorities to support patient access, and
- free up team capacity and enhance staff morale.

The tools were developed in collaboration with six general practice teams from NHS Ayrshire & Arran, NHS Shetland and NHS Tayside. It contains a selection of **easy-to-use data collection and analysis tools** that are designed to be modified to suit the practice team. It also contains a series of **summaries capturing the learning and insights** from these general practice teams and outlines potential ideas practices may want to try when getting started.

What are the tools?

Tools available for download include:

- Customisable data collection tools.
- Automated data analysis tools.
- Real-life examples and learning from pilot practices.
- Data theme ideas to explore.
- Links to related toolkits to support follow-up actions.

Quick links

- GP Access Tools webpage
- Data collection and analysis tools templates
- Practice learning summaries
- Useful links
- Share your learning

Keep in touch

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