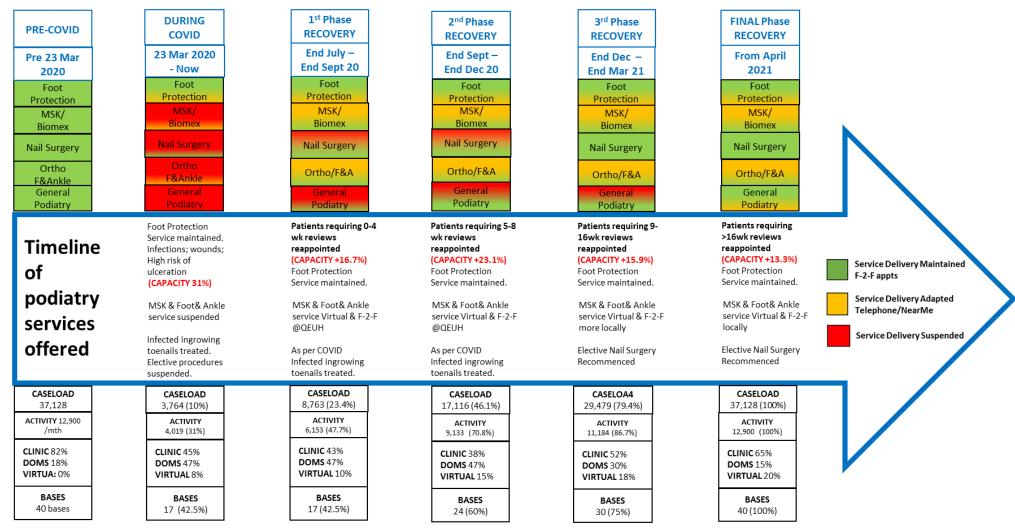


NHSGG&C Podiatry Service

Recovery Plan for Existing Patients





NOTES:

- 1. This timeline shows NHSGG&C Podiatry Service recovery plan milestones for the information of existing patients, GPs and other HCPs.
- 2. Patients will be sent appointments by the service inviting them to attend at the appropriate phase, based on the historic frequency of their foot health needs.
- 3. Those requiring urgent care for wounds or infections will be prioritised and seen within 2 working days of contact or referral to the service.



NHSGG&C Podiatry Service Recovery Referral Pathway



PRE COVID19 PATHWAY POST COVID19 PATHWAY FOR 6 MONTH EVALUATION New Self Referral SCI Gateway New Self Referral SCI Gateway Out Patient Triaged by Referral Clinical Letter Referral Triaged by **Podiatry** (OPCL) sent to Management Management **Podiatry** GPs for all NPs Centre Centre & all escalations Patient not F-2-F NEW F-2-F NEW PAT Appt for Patient not **Telephone NEW PATIENT** urgent/infection **PATIENT** given appt FIRST APPOINTMENT given appt appointment problem appointment F-2-F REVIEW **Tel REVIEW NearMe REVIEW NO REVIEW** F-2-F REVIEW **NO REVIEW** when clinically for MSK/ORTHO **REQUIRED** when clinically **REQUIRED** REVIEW OPTIONS iustified where required justified (53%) (47%)X F-2-F Tel REVIEW NearMe No review No review F-2-F **RECURRING REVIEW OPTIONS** X × **REVIEW REVIEW REVIEW**

NOTES:

- 1.Non-Urgent patients should self-refer by calling the NHSGG&C Podiatry Service Referral Management Centre: Tel: 0141 347 8909

 Contact Hours: Mon Fri 8am 8pm; Sat 9am 1pm. Alternatively by email AHP.Appointments@ggc.scot.nhs.uk
- 2. Urgent referrals for infections or wounds, or referrals for orthopaedic triage, should be sent via SCI Gateway or TrakCare.
- 3. No referrals will be returned (unless they are clinically inappropriate). Those requiring non-urgent care will be placed on the waiting list.
- 4. Those requiring urgent care for wounds or infections will be prioritised and seen within 2 working days of contact or referral to the service.