



Primary Care Update 19 June 2020

Dear Colleagues,

We know that practices have been working hard to review and change systems and processes since the beginning of the Covid19 outbreak, in line with new guidance, changes to a wide range of services, and changes in patient demand. As demand increases in general practice and we look at how more routine ongoing care can be delivered, we know that many of you have been working out how best to manage face to face contact safely where required. As we enter Phase 2 of the national lockdown easing, there is an expectation that routine activity will increase across the NHS including General Practice.

At the beginning of the outbreak we wrote to you with the General Practice Escalation Plan setting out a range of clinical and administrative processes which could be deferred or suspended, or managed differently. As we move more into a phase of recovery, and national lockdown measures are easing, we have updated this to take account of the current context – this is attached.

We will continue to share specific guidance and changes to pathways or particular services as these develop over the coming weeks and months, and I know you will be discussing in your clusters how to continue sharing good practice and approaches to supporting patients.

We also shared yesterday the NHSGGC social distancing guidance and risk assessment, which you may find helpful to adapt or refer to for your own practice circumstances

<https://www.nhsggc.org.uk/your-health/health-issues/covid-19-coronavirus/for-nhsggc-staff/social-distancing-in-the-workplace/>

Thank you again for your ongoing support at a really challenging time

Yours sincerely

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