Dear Primary Care Lead,

REMOBILISING GENERAL PRACTICE: RISK MANAGEMENT RESOURCE PACK

This resource pack has been developed and collated by Healthcare Improvement Scotland (HIS), Health Protection Scotland (HPS) and NHS Education for Scotland (NES), and is supported by the Scottish Government's Primary Care Division.

It brings together a range of guidance to support GPs, GPNs, other clinicians in the multidisciplinary team, and practice management and administration staff to coordinate service remobilisation as COVID-19 restrictions ease. The guidance is intended to help practices move forward, assess risk in their environment and, where appropriate, redesign services to comply with current health protection, infection control and best practice guidelines.

The pack contains four key documents which practice teams are encourage to review and complete:

- COVID-19: Remobilising General Practice - Frequently Asked Questions (FAQs)
- COVID-19: Monitoring Risk and Improving System Safety Checklist
- 5-Step Guide to Risk Assessment in General Practice
- Essential Steps to Design Work Better

These resources are hosted on the Improving Together interactive portal and will be updated regularly to ensure guidance remains contemporary as developments emerge and will be accompanied by a WebEx series delivered by NES, which begins with the first session on 14 July 2020 (click here to register).

In addition, sharing of good practice and lessons learned will also feature as an ongoing theme through the Primary Care Resilience WebEx series delivered by HIS and forthcoming events scheduled for Practice Managers through the Practice Management Development Network and for general practice nursing through the NES GPN Co-ordinated Network.

We would be grateful if this resource could be distributed to all practices within your Health Board/Health & Social Care Partnership to support them in their ongoing remobilisation and risk management activities.