Primary Care Locality Groups Update – February 2014

Welcome by Paul Ryan, Clinical Director, North East Sector

Welcome colleagues to the Primary Care Locality Group (PCLG) Update for February. Please contact myself or Alison Hodge, Change & Development Manager, if you have any questions on the work of the groups or if you wish to highlight areas of development in this newsletter.

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Update from Primary Care Strategy Group Meeting on Wednesday 5 February 2014

Contractor Update

QI Visits – The QI visits are on target to be completed by end of February 2014. In future practices will be scheduled to receive a supported QI visit once every three years.

17c Contract – Two question and answer sessions were held at the Emirates on 4 February and draft contracts are expected to be issued in the near future.

Boundary Changes – GPs that have patients within the Lanarkshire Health Board area require to register on NHS Lanarkshire’s Performers List, the patient will continue to access the same GP practice as normal. Registration forms have been distributed.

Independent Contractor Complaints – The Patient’s Rights Act requires practices to provide information to the Board on complaints received. A survey monkey is being sent to all independent contractors each quarter, this should be returned, even in the case of a nil return. All practices in the north east sector completed quarter two returns. Analysis of the returns indicated that the programme of protected learning and education events should continue.

Pharmacy – The practice budget spend to October 2013 (NE only) (adjusted) is over £18k overspent.
42/44 Practices have opted in to the Medicines Management LES 13/14
41/44 practices have opted in to the Polypharmacy LES 13/14.

Reminder that medicine reconciliation data should be collected monthly on
5 patients from your predefined cohort and returns should be submitted by the 30th of each month to the prescribing team at: SIPCDATA1@ggc.scot.nhs.uk

**Optometry** – Optometrists can prescribe acute items. Items on repeat will be referred back to GPs.

**Dentist** - Claw backs are being made in respect of the registration / deregistration of patients in dental practices.

### Service Change

#### Change Fund

**a) COPD** – Two nurses have been recruited and patients from Parkhead Health Centre will receive their kits over the next few weeks with a further roll out to other areas over the coming months. Additional practices have been recruited to participate in the pilot.

**b) Step Up Care** - Greenfield Park is now live and 53 patients were admitted during the first phase of the pilot. Stage 2 of the pilot is underway. GPs can refer patients during Monday to Friday

**c) Step Down Beds** - Intention to open 50 beds across the city. 10 will be in the Bridgeton area.

**d) NE Older People’s Mental Health Inpatient Redesign** - Two new 24 bed refurbished admission wards, Jura Stobhill and Isla Stobhill will be opened on the Stobhill site in February 2014 and the existing admission wards at Parkhead and Stobhill Hospital will be closed. The new wards will cover the same community areas in North Glasgow, East Glasgow and East Dunbartonshire as the current wards and should not cause any disruption for community and peripatetic services associated with the wards.

**e) Admission Avoidance Pilot** – Glasgow City NE sector and the Scottish Ambulance Service are working in partnership to pilot an alternative response to inappropriate A&E attendance. The aim is to reduce the number of frail elderly people being admitted to acute services inappropriately, by assisting Scottish Ambulance Service (SAS) to refer to appropriate community services, rather than taking the patient to A&E where it is not medically required.

For further information please contact:

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Working Health Services Scotland

If you are seeing a patient who is off work or struggling to remain in work and works for a small or medium sized enterprise (ie has fewer than 250 employees) and they don’t have access to an occupational health service, he or she may be able to benefit from free services such as Counselling, Physiotherapy, or Occupational therapy provided through Working Health Services Scotland. **Patients can refer themselves by calling 0800 019 2211 and you can find out more about the service at www.workinghealthservicesscotland.co.uk**

Physiotherapy Service - Patient self referral is being standardised across the Health Board area and self referral forms will be available from the physiotherapy site on Staffnet, copy embedded in newsletter. Aileen O’Gorman, Physiotherapy Manager, has requested that practices inform her of issues as they occur so they can be dealt with in a timely manner.

Locality Structure – The three localities have been meeting quarterly and recent topics have included: Carers, Mental Health Services, Treatment Room, Winter Discharge Service, Mobile CHApp and Physiotherapy. Practices receive minutes of the meetings and are invited to attend. Suggestions for discussion topics at locality group meetings should be emailed to: Susan.Middleton@ggc.scot.nhs.uk.

Clinical Services Review – Detailed information can be located on the Clinical Services Review homepage:


Primary / Secondary Care Interface - Discussions are underway to set up a new community phlebotomy clinic, location still to be agreed.

Hot Topics for Locality Groups

Integration – Legislation relating to the integration of Health and Social Work will be in place by April 2015. A Project Team and number of work streams have been established to plan for the introduction of a Health and Social Care Partnership (HSCP). Further information will be shared as the work streams develop.

Access Programme – 21 practices in the sector have signed up to participate in the programme and the third set of returns are currently being returned to Susan Middleton. All participating practices have completed the Survey Monkey on access arrangements. Some practices have still to return the Patient Questionnaire element of the programme.
Protected Learning Events - Please discuss suggestions for any topics you would like to be covered at future PLT events at your locality meeting.

The Health Improvement Team Directory includes referral forms and web links and can be accessed using the following link: [http://www.nhsggc.org.uk/content/default.asp?page=home_Health%20Improvement%20Directory](http://www.nhsggc.org.uk/content/default.asp?page=home_Health%20Improvement%20Directory)

Reminders - Dates of Next Meetings

North East Sector Primary Care Strategy Group Meeting:

- 14th May 2014, 2 pm – 4 pm, Templeton Business Centre
- 6th August 2014, 2 pm – 4 pm, Templeton Business Centre
- 12th November 2014, 2 pm – 4 pm, Templeton Business Centre

Future PLT Events:

- 20 March 2014 – Bridgeton, Dennistoun & Parkhead (Inner)
- 10 April 2014 – Baillieston, Easterhouse & Shettleston (Outer)
- 12 June 2014 - Springburn
- 4 September 2014 – Bridgeton, Dennistoun & Parkhead (Inner)
- 6 November 2014 – Baillieston, Easterhouse & Shettleston (Outer)
- 19 February 2015 – Springburn
- 5 March 2015 – Bridgeton, Dennistoun & Parkhead (Inner)

Future GP Forum Meetings:

- 2 April 2014 – 2.00 – 4.00 pm
- 27 August 2014 – 2.00 – 4.00 pm
- 19 November 2014 - 2.00 – 4.00 pm

Future Locality Meetings:

- 10 June 2014 – Outer 1.30 – 3.00 pm in Easterhouse Health Centre
- 11 June 2014 – Springburn 1.00 – 2.30 pm in Springburn Health Centre
- 12 June 2014 – Inner 2.00 – 4.00 pm in Templeton Business Centre

An open invitation is extended to all GPs and their staff, although attendance at locality meetings is not reimbursed.

Please email Paul Ryan paul.ryan@ggc.scot.nhs.uk if you have suggestions for any topics for future Protected Learning Events and / or future newsletters.