## GLASGOW LOCAL MEDICAL COMMITTEE LIMITED



# **COVID PRACTICE COMMUNICATION NO 36**

11th June 2021

#### To All GPs and GP Practices

GP practices continue to work under extreme workload with an increase in unacceptable behaviours from the public. We believe that the sustainability of practices is under threat and we have raised these issues with the Board and with Scottish Government.

The LMC wrote to the new Cabinet Secretary Humza Yousaf highlighting the unsustainable levels of workload and the need for public messaging about the pressures that general practices are under at the current time. We hope that by feeding back directly to Mr Yousaf the experiences of GPs and practice staff, that Government will understand not only the pressures we are under but also appreciate the importance and the vital role that general practice plays in the Scottish health service.

# **Covid Community Pathway**

The GP subcommittee held an emergency meeting on Wednesday 2nd June to discuss the Covid Community Pathway.

The committee heard that CACs are seeing an increasing number of children attending and running out of appointments on some days. The Board proposed a change in the Pathway for children under 5 years of age to reduce the numbers of younger children attending the CACs and to reduce the risk of having to activate the Practice Emergency Contribution Plan which was agreed in December 2020.

- CAC\_Hub Practice Emergency Contribution covering letter
- Covid 19 Community Pathway- Practice Emergency Contribution

The proposed change would mean that the practice would undertake necessary face to face examinations of patients aged under 5 where the practice was the first point of contact.

Calls triaged via NHS24 to the Covid Hub requiring a face to face appointment will continue to the directed to the CACs as well as those patients who have tested positive for Covid and still in the infectious period. Patients who are, or should be, self isolating will continue to attend the CACs.

Whilst there was support from the GP subcommittee on the proposal, members stressed the importance of increasing the capacity of the Hub and CACs and maintaining the SCI Gateway Covid pathway for the under 5s where GPs feel it is necessary to refer.

We are working with the Board to further develop these proposals and there will be no changes to the Pathway until it is finalised and communicated to practices.

## **CQL** Development Session

The online meeting was held on Thursday 10th June and it was good to see so many Cluster Quality Leads in attendance. The focus of the session was on managing access / demand and also chronic disease management.

We want to say thank you to all the CQLs in GGC who have kept cluster work going over the past year despite the difficult circumstances. GP Clusters have been hugely important in connecting practices throughout the pandemic. Clusters have continued to meet online over the past 15 months allowing GPs to share their experiences and solutions in dealing with the multiple challenges facing practices.

We are mindful that there will be a need for clusters to restart Quality Improvement work and that PQL and CQL time needs to be protected for this work.

## Practice MDT Survey

In autumn 2019 SGPC conducted a survey of practices across Scotland to gauge the level of MDT support they were receiving with the implementation of the 2018 Contract. The survey is now being re-run to establish what progress has been made in the interim and how far from the perspective of individual practices we still have to go with implementation.

This is a <u>letter from Dr Andrew Buist Chair of SGPC</u> to practices asking them to participate in the survey. The survey will be open until 7th July 2021 and can be accessed at <a href="https://www.surveymonkey.co.uk/r/ScotlandMDT">https://www.surveymonkey.co.uk/r/ScotlandMDT</a>. As with last time, SGPC are looking for a single response per practice.

#### **Diabetes Services**

We have heard from GPs and practice managers of many examples of hospital and specialist workload being passed back to practices from diabetic clinics without agreement.

We wish to make clear that clinics and diabetic specialist nurses should not be passing work back to practice teams. We have heard of issues in particular regarding face to face work. All parts of the health service are having to work under adapted conditions, and this should not simply mean practices being asked to take on these tasks. In particular, the transfer of GLP1 medication has not agreed and practices are not funded nor resourced for this workload.

# And Finally...

We are always pleased to hear from any GP who would like to become involved with the LMC. If you would like more information, please contact Marco Florence, our business coordinator, on <a href="marco.florence@glasgow-lmc.co.uk">marco.florence@glasgow-lmc.co.uk</a>.

With warm regards and all best wishes to you all.

Yours sincerely,

Dr Alan McDevitt C.B.E.

Chair

**Dr John Ip**Medical Director

**Dr Patricia Moultrie**Medical Director

Marco Florence

**Business Coordinator** 

Elaine McLaren

Administrative Assistant

# LMC Document Highlight List

Please be aware that this is NOT a comprehensive list of all the available guidance that has been sent to GPs. These are the current key documents which we feel are important to GP practices. Please make sure that your practice's generic NHS.SCOT box is monitored daily.

# From Week Beginning 31st May 2021

## COPD Exacerbation Medicine Supply

- COPD Exacerbation Medicines Supply Service covering email
- SBAR COPD exacerbation service Dec 2020

## Community Respiratory Response Team (CRRT) update

• CRRT MCN communication 270521

## GGC Guidance to GP on Alternatives to Admission

- Alternatives to admission email 030621
- Consultant Connect Email to GPs GRI MAHU
- Consultant Connect Email to GPs QEUH MAHU
- Consultant Connect Email to GPs RAH MAHU

# Information about the Mental Health Assessment Units

- NHSGGC Mental Health Assessment Units GP In-Hours full rollout June 21v2...
- MHAU 31.05.2021 SOP Version 11

## Detect Cancer Early- Lung Cancer Campaign

• 21-22 - DCE - Lung - Spring Campaign - Stakeholder note

## Scottish Government Letter on New Patient Registration Form- Organ Donation

• New Patient Registration Form

## GGC Core Brief- Brexit and EU Settled Status item

• Brexit and EU Settled Status

## From Week Beginning 7th June 2021

## **Covid-19 Vaccinations**

• Where to direct queries V7.0 06\_06\_21

#### NHSGGC Medicines Update

• GGC Medicines Update

#### GP IT Scotland Newsletter June 2021

• GP IT RP Newsletter June 2021 v1.0