



## GLASGOW LOCAL MEDICAL COMMITTEE LIMITED

### COVID PRACTICE COMMUNICATION NO 21

6th November 2020

#### To All GPs and GP Practices

We hope that you are all well. Winter is upon us now and pressures with workload and staffing continue to be challenging for many practices. We hope that our newsletters are useful in giving you a summary of the key developments as well as highlighting the important documents released in the past 2 weeks.

Mary Fingland our LMC Business Coordinator is retiring at the end of November. She has been a great support to the Committee and the members. Mary has been a source of advice and knowledge to GPs and practice managers in her 20 years with the LMC. A virtual retirement presentation has been planned for Thursday 19 November and details about this have been previously emailed to practices.

#### New LMC Business Coordinator

We are delighted to announce that Mr Marco Florence has been appointed as our new LMC Business Coordinator and has started at the LMC. He will formally take over the role when Mary retires at the end of this month. We will send Marco's LMC contact details to practices in due course.

#### Covid Community Pathway and CACs

As we said in our [last LMC newsletter](#), the Covid Community Pathway is a vital in maintaining a Covid free environment in GP practices. Discussions are advancing with the Board to agree a GP Practice Support Plan which will ensure that staffing levels at the Hub and CACs are sufficient to meet the predicted surge in cases during this second wave of the pandemic. Whilst the operational details are still to be agreed, our principles remain as we described 2 weeks ago -

- GP time contribution is equitable across practices
- Workload reduction is key to free up GP time
- Contribution needs to be flexible taking account of practice and GP circumstances
- Additional clinical support staff in CACs

We will be informing GPs and practices of any outcome to our discussions.

#### Cervical Cytology Screening

Public Health informed practices on Wednesday about the issue of [missed prompt letters](#) for women due for non-routine smear recalls. The problem affected women who were due to get letters in August. This group of women will receive their [invite and apology letters](#) in the next few days. Practices have been asked to prioritise cervical screening for this group. Practices can get a list of their patients' CHI by emailing- [Calum.McGillivray@ggc.scot.nhs.uk](mailto:Calum.McGillivray@ggc.scot.nhs.uk)

There will be funding available to allow practices to set up additional sessions for these appointments. We are in discussion around how the funding will be administered by the Board.

If you have difficulty in being able to manage these additional requests, you should contact the Practice Nurse Support and Development Team via [Susan.Hunt2@ggc.scot.nhs.uk](mailto:Susan.Hunt2@ggc.scot.nhs.uk) for advice.

### **Festive Public Holidays**

We have had many queries from practice managers about the upcoming public holidays. We are aware that there are national discussions taking place about this currently. We will inform GPs and practice managers about the outcome of these discussions as soon as it is known.

### **Ambulance Booking Update**

Scottish Ambulance Service is planning to go live on Tuesday 10th November with an updated process for “Urgent” and “non-emergency” ambulance requests. Whilst the telephone numbers remain the same as before, there will be a set of standard questions that will be asked. Please find the documents in the Document Highlight list below.

### **NHS.SCOT Migration**

NHS.net migration to the new NHS.scot will be on the **evening of Monday 16th November**. This will be a big change for many users as it will also include a change to Office365. This is what migration means for you –

- Contents of your nhs.net mailbox will be moved to your new NHS.scot box
- Includes attachments that are <100mb each
- Contacts, Tasks, Calendar items, and folders will migrate
- Shared mailboxes will migrate
- Personal contact groups and email signatures will NOT migrate

A short 2minute video is available and explains the process-

<https://web.microsoftstream.com/video/90c482f6-f76f-43a7-8eb1-1d572e8e27f4?channelId=3ca8ba72-b1a8-415a-ba70-9cd1d00f79e2>

Please also let the LMC know your new email address to allow us to update our mailing list.

With warm regards and all best wishes to you all.

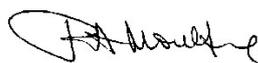
Yours sincerely,



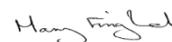
**Dr Alan McDevitt C.B.E.**  
Chair



**Dr John Ip**  
Medical Director



**Dr Patricia Moultrie**  
Medical Director



**Mary Fingland**  
Business Coordinator

### **LMC Document Highlight List**

Please be aware that this is NOT a comprehensive list of all the available guidance that has been sent to GPs. These are the current key documents which we feel are important to GP practices. Please make sure that your practice’s generic NHSmail box is monitored daily.

## From Week Beginning 26th October 2020

CMO Shielding Letter to patients 23 October 2020

- [Shielding - Health and Wellbeing - Protection Levels - Letter - FINAL 231020](#)

October Update on NPT Monitoring

- [Email COVID modified NPT Monitoring](#)
- [COVID modified NPT Monitoring agreement October 2020](#)

Core Brief 27 October (MCCD reminder article)

- [240 - Core Brief - 27 October 2020 \(Daily update 4.45pm\)](#)

CMO letter- Shingles Immunisation Programme 2020/21

- [Chief Medical Officer - final version - SGHDCMO\(2020\) 21 - Immunisation Programmes - Shingles - CMO letter 2020-21 - 28 August 2020](#)

Vaccines

GGC Public Health letter and vaccine return form

- [Vaccine stock issues](#)
- [Vaccine Return Form](#)

UK Letter about Pneumovax supply

- [VSN2020\\_001\\_Pneumovax\\_23\\_\(PPV23\)](#)

NHSGGC Flu Vaccination Programme 2020/21- updated version of cohorts

- [Cohorts on a page V3.2](#)

## From Week Beginning 2nd November 2020

Cervical Screening- Non Routine missed prompts letter and patient letter

- [National Cervical Screening Non Routine missed prompts](#)
- [Prompt apology](#)

Update to GPs on Mineral Metabolism Service

- [Update to GPs on Mineral Metabolism services- Glasgow](#)
- [Update to GPs on RAH and VOL Mineral Metabolism Services 10.9.20](#)

Scottish Ambulance Service

- [2020-11-02 Timed Ambulance Booking Process Letter](#)
- [HCP Booking Guide Nov 2020](#)
- [GP NOW Poster Nov 2020](#)
- [GP 1-4 Poster Nov 2020](#)